



<u>TriTel Networks, Inc. Signs Reseller Agreement with Interactive Intelligence to Offer IP</u> <u>Business Communications Software</u>

Interactive Intelligence Software To Help TriTel Networks, Inc.Customers Increase Revenue Opportunities, Improve Operational Efficiencies, Reduce Costs, And Ensure Investment Protection

SALT LAKE CITY, UT — May 29, 2008 — TriTel Networks, Inc. has signed an agreement allowing it to market, sell and support Interactive Intelligence IP business communications software.

"The Interactive Intelligence software's unique open, single-platform architecture will help our customers increase revenue opportunities, improve operational efficiencies, reduce costs, and ensure investment protection," said Mr. Jay Brown, president of Tri-Tel Networks.

"TriTel Networks, Inc. is a fantastic new asset to our 250-plus global channel network," said Interactive Intelligence vice president of worldwide sales, Gary Blough. Their expertise in VoIP is extremely impressive and they strive to exceed their customer expectations on a daily basis."

Interactive Intelligence first released its all-in-one IP communications software suite in 1997. The standards-based, single-

platform architecture with built-in multi-channel processing was designed to eliminate the cost and complexity introduced by "multipoint" vendors.

The software suite includes applications for the contact center and enterprise, including SIP-based switching, automatic call distribution, interactive voice response, multimedia recording, blended dialing, Web self-service, knowledge management, unified messaging, conferencing, fax services, speech-enabled unified communications for mobile workers, and more.

ABOUT INTERACTIVE INTELLIGENCE

Interactive Intelligence Inc. (Nasdaq: ININ) is a global provider of unified IP business communications solutions for contact center automation, enterprise IP telephony, and enterprise messaging. The company was founded in 1994 and has more than 3,000 customers worldwide. Interactive Intelligence is among the top 500 global software and services suppliers, and is ranked among the top 200 North American networking vendors. The company employs more than 550 people and is

headquartered in Indianapolis, Indiana. It has six global corporate offices, with additional sales offices throughout North America, Europe and Asia Pacific. Interactive Intelligence can be reached at +1 317.872.3000 or info@inin.com; on the Net: http://www.inin.com.

ABOUT TRITEL NETWORKS, INC.

TriTel Networks, Inc. is Utah's most trusted and enduring local business telephone and data Communications Company. The company was established in 1984 and continues to pursue its #1 goal, which is maximum customer satisfaction through total customer service. Tri-Tel offers its customers multiple lines of industry leading products, which are serviced by Factory Certified technicians. Customers are thoroughly trained in every component of their system by Tri-Tel's highly experienced customer service team. The company's local dispatch center delivers round-the clock service to ensure system reliability.

For more information on TriTel Networks, Inc., call (801) 265-9292 or visit www.tritel.com.